

## Privacy Policy

The Samworth Foundation takes the privacy of your information very seriously and as such, we promise to collect and process your data safely and securely. Our privacy policy is designed to tell you about our practices regarding the collection, use and disclosure of personal and other information about you or your organisation that we may hold, why we do this and what your rights are. Any personal data processed in line with our Privacy Policy is controlled by us, as the data controller.

### Our Privacy Promise

**Transparency** – We will always tell you what data we’re collecting about you and how we use it. We never share or sell your data.

**Secure** – We are committed to always follow best practices to ensure your data is stored safely and securely. We protect the confidentiality, accuracy and availability of the information we collect about you.

**Control** – We will always give you control over the data that we hold and the way that we contact you. You can choose the types of messages you receive and whether you want to stop receiving communications.

### Information we collect about you

- Business contact information from initial contact, concept development and grant and donation making; including your name, organisation role, business address or personal address (if an individual), email address, telephone number, charity registration details.
- Details of your communications and interactions with the Samworth Foundation including those by email, telephone and post.
- Copies of documents you provide for concept proposals.
- Transaction details of grant and donation payments either by BACS or cheque.
- Business financial information including the organisation’s bank account details (for payments which are sent by BACS).

### How we collect our data

We collect Personal Data about you in various ways as follows:

- From your direct communications with us e.g. notes taken during meetings, phone calls, letters or email exchanges
- From publicly accessible sources e.g. Companies House, Charity Commission
- Directly from a third party i.e. other grant funders
- From other people in your organisation

### Our legal basis for using your personal information

Under UK data protection law, we must have a valid basis for using your personal information and we may not collect store or use information other than as described in this policy. There are three ways we may have a valid basis for using your personal information:

1. **For performance of a contract with you, or to take steps to enter into a contract** including determining the terms on which we will provide our grant funding, updating our records and managing our relationship with you;
2. **Consent to contact you:** When you are invited to submit a grant funding proposal you give your consent to use your personal information as described in **'How we use your personal information'**. By opting in you are giving your permission for us to process your data using 'consent' as our legal basis. If you have given consent to our use of your personal information, you are entitled to withdraw this consent at any time;
3. **Legal obligation:** Lastly, we have a legal obligation to store your personal information relating all grant-giving accounting periods in line with Charity Commission guidance and financial regulations.

## How we use your personal information

We use the personal information you provide to:

- Record your grant offer and manage the administration of grant funding
- Contact you to discuss future funding opportunities
- Provide you with assistance and support throughout the grant funding period
- Update our website with grant funding awards and reports

## Sharing your personal information

We respect your privacy and will not share your personal information with anyone outside of the Samworth Foundation without your consent. The information you provide will be accessed by Foundation staff and appointed Consultants only.

## How your personal information is stored

The Samworth Foundation uses a number of systems to manage its IT infrastructure and includes:

- [Benefactor](#) – a database which is hosted on secure cloud-based Microsoft Azure servers within the EU. Azure leads the industry with the most comprehensive compliance coverage, enabling the Foundation to meet a wide range of regulatory obligations and holds several ISO (International Standards Organisation) certifications.
- [Microsoft](#) – to provide MS Office 365 facilities
- In addition, the Foundation contracts with [Bear-IT](#) to provide IT support. Bear-IT have access to all the Foundation's systems for the purposes of support and maintenance only. Their contract includes a data processing agreement which meets the standards of GDPR.

## How long will the Foundation keep your data?

The Samworth Foundation will hold your personal data for a period of six years from the end of the grant contract in line with financial guidance and regulations. All data will be deleted after this period.

## 16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

## Your rights regarding our use of your personal information

You provide us with details of what we can do with your data and have the right to manage your choices as detailed in 'How we use your personal information' above. You have the following rights:

- To know that your data is being processed
- To access your personal data by making a Subject Access Request (SAR)
- To have your information corrected if inaccurate
- To request that your data be erased, restrict processing, and object to processing

If you have any questions about our Privacy Policy, including any requests to exercise your rights, please contact the **Administrator** using the details set out below:

By post to:

**Administrator**  
**Samworth Foundation**  
**Chetwode House**  
**1 Samworth Way**  
**Melton Mowbray**  
**LE13 1GA**

By email to: [admin@samworthfoundation.org.uk](mailto:admin@samworthfoundation.org.uk)

In order to request a copy of the personal data that the Samworth Foundation holds about you, please send your request in writing to the Administrator at the above address. To enable us to verify your identity and process your request, you must include all of the following information and documentation with your request:

- your full name;
- your email address;
- your business / personal address
- a description of the data that you are requesting, including a date range;
- the date of the request

If you are unhappy with our processing of your personal data, you have the right to complain to the Information Commissioner's Office (ICO) at any time. The ICO's contact details are available here: <https://ico.org.uk/concerns/>. We would, however, appreciate the chance to deal with any concerns before you approach the ICO, so please contact the Administrator by email in the first instance.

## **Changes to this Policy**

Any changes we may make to this policy in the future will be posted on our website so please check this page occasionally to ensure that you're happy with any changes. If we make any significant changes, we'll will inform you directly and also on our website.

## **Review of this Policy**

We keep this policy under regular review. This policy was last updated in July 2018.